



**Dr. Andrew J. Halpin**  
**Dr. Ryan Murphy**

273 Bedford Highway  
Suite #301  
Halifax, Nova Scotia  
B3M 2K5

Tel: (902) 445-9255  
Fax: (902) 445-9256  
[www.smilehalifax.ca](http://www.smilehalifax.ca)  
[info@smilehalifax.ca](mailto:info@smilehalifax.ca)

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### ***Welcome to our office!***

#### ***Dr. Andrew Halpin***

Obtained his bachelor's degree from Acadia University, played professional hockey in Europe and traveled extensively before entering dental school. He received his Doctor of Dental Surgery (DDS) degree from Dalhousie University in 1995. He won many awards including the Canadian Dental Association Presidents' Award - presented to one fourth year dental student for leadership, scholarship, humanity and general good character.

Dr. Halpin lived in Ottawa for four years until an opportunity to establish a practice in Halifax presented itself in October 1999 and this office is the result. In the spring of 2001, he completed a teaching position at Dalhousie University. He has been an Associate Member of the International Association for Orthodontics since 2001 and in 2010, completed an upgrade in his credentials for Advanced Orthodontics. In 2006 he obtained additional training in the treatment of snoring and sleep apnea through the use of oral appliances, and also became a Certified Invisalign Practitioner. In 2007 he went from placing crowns on implanted teeth, to also surgically placing implants. In 2011 he began offering mini-implants to his patients, especially for denture stabilization. Dr. Halpin wants to provide the most current treatments, thus ongoing continuing education is a priority for all our staff.

In his spare time, Andy spends time with family, plays guitar or can be found in a hockey arena coaching his children's teams. With four children of his own, he loves working with kids!

#### ***Dr. Ryan Murphy***

Born and raised in Halifax, he graduated from Dalhousie University with a BSc in 2008 and Doctor of Dental Surgery in 2012. Following graduation, he was one of two dentists selected to the Dalhousie General Practice Residency program. Had opportunity to treat dental emergencies, gain experience in oral surgery and other hospital based rotations and travelled to Northern Labrador to treat underserved populations. This one-year program is unique within Atlantic Canada and one of only seven in the country. Trained in Nitrous Oxide sedation for those patients who feel anxious about having dental work done and is also a Certified Invisalign provider.

In his spare time, Ryan enjoys golfing, playing hockey and spending time outdoors with his wife, Sarah, and dog Charley as they raise their two young children.

#### **Office Description**

Our patient-centered, family practice is the primary source of dental care beginning around age one. Emphasis is on preventive dental services to preserve dental health and prevent new dental disease. We provide all types of dentistry and are able to complete most specialty services on site. If you have a specific treatment that requires a specialist, we will not hesitate to make the referral. Amy, Mary and Trina (Receptionists), Melissa, Haley and Ting (Assistants), Fallon, Roxana, Heather and Lisa (Hygienists), Sharen (Accounts Receivable), Tanya (Treatment Coordinator), Melanie (Clinical Coordinator) and Dawn Halpin (Manager) are dedicated to excellent patient service and will make you feel comfortable. Please approach them if you have any concerns.

#### ***Hours of Operation***

Monday, Tuesday	8:00am – 8:00pm
Wednesday, Thursday, Friday	8:00am – 5:00pm



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### ***Continuing Education***

We close at times so our team may attend continuing education sessions. Benefits accrue to patients as we endeavor to provide you with the finest care possible.

### ***Emergency Care***

For after-hour emergency care, patients may call our main clinic line at 445-9255 to get contact information for the dentist on call. Please do not hesitate to contact them if needed.

### ***Appointments***

The first appointment is usually reserved for an exam and updated x-rays, unless patients have an emergency condition or specific problem. We will discuss our findings using the intra-oral camera and provide a proposed treatment plan with a cost estimate and explain why we have made the recommendation. Once treatment is completed, you'll be given a recall appointment for six-months' time (sometimes sooner). Patients receive reminders two weeks and then again three days before appointments. Let us know the best way to contact you to confirm appointments. We offer automated text messaging & email confirmations. Patients may email us anytime to book an appointment at [info@smilehalifax.ca](mailto:info@smilehalifax.ca). Appointments may also be booked via our website & Facebook page.

### ***Lateness***

We strive to be on time so that you are not kept waiting. Sometimes with emergencies we fall behind and ask for your patience and understanding in these cases. If you are late, we will perform what we can with the time remaining, then schedule another appointment to complete treatment so as not to keep our other patients waiting. If you are very late, you will need to reschedule your appointment in all fairness to others.

### ***Missed Appointments***

If you miss your appointment, our staff will attempt to contact you immediately to reschedule.

**There is a \$75.00 charge for missed appointments when two-business days' notice is not given.**

### ***Fees***

Fees charged are based on NS Dental Association Fee Guide. We accept cash, Interac, Visa, Amex & Mastercard for payment. We do not accept personal cheques. Full payment is due at the time of your appointment. If you have dental insurance we will process your insurance forms immediately. You will receive your insurance cheque or deposit within 2-5 days with no papers to fill out. If you require direct billing of your insurance, speak to any of our front desk staff and they will be pleased to assist you with what works for you. **Service charges are added to accounts owing over 90 days and then sent to a third-party for collections.**

### ***Dental Card (Third-Party Dental Financing)***

We offer third-party dental financing through Dental Card which may be utilized specifically for dental work and paid back over 3, 6 or 12 months. Discuss specific concerns regarding finances with us as we do not want the cost to get in the way of your dental health and what you need! Our Treatment Coordinator Carrie may be contacted as needed for assistance with coordination of insurance benefits and out of pocket payments.

### ***Social Media Sites***

Check us out online! We have draws and contests for FREE dental work and prizes.

